

Adulo

Apartments

Dear Guest,

Welcome to the Adulo Apartments! Our goal is to provide you with Comfortable, Clean, Affordable and Friendly accommodation for your entire stay with us.

We've put together this brief guide to help make your experience as enjoyable as possible. For more information please don't hesitate to contact Reception, the Office or any member of the Adulo Team.

We hope you have a wonderful visit and please remember to be social and rate us on TripAdvisor and like us on Facebook!

Sincerely,

The Adulo Team

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The Room Basics

Internet

- FREE WiFi is available property wide. Simply select the network 'ADULOInternet' and ask Reception for the password.

Check-In / Check-Out

- Check-in time is 2pm.
- Check-out time is 12pm.

Requests for late check-outs will be based on room availability at that time.

Please check with Reception in advance of your checkout day.

Housekeeping

- Linens are changed and rooms cleaned twice weekly (Mondays and Thursdays). Contact The Reception if you require more frequent cleaning.
- Let us know if additional pillows or a blanket is required for your bedding.

Telephone

The Reception, Guest Services and **The Office/Manager** can be reached directly via your room phone.

- Overseas calls cannot be placed from your room phone.

- Local calls are FREE and can be placed by dialing **9** followed by the local number.
- For your room extension number feel free to call the front desk.

Kitchen

- The kitchen comes with a full complement of basic utensils. Do let us know if you require anything additional.

Securing Your Items

- There are no safes inside the apartments. We cannot accept responsibility for losses unless kept in our safety deposit facility. Please contact The Office for details.

Know Your Keys

- We have provided you with a set of keys that has access to three different places. There are two large keys which give access to your main apartment door and there are two smaller keys (with black and yellow key covers) which give access to two gates.
- The smaller key with the yellow key cover is for the escape gate located on the outside of the apartment on the patio.
- The key with the black cover is for any other gate that would provide access to your apartment such as a main or front gate.

The Property Basics

Staffing and Hours of Operation

Monday - Friday

- The Reception – Open 8.30am – 8pm.
- The Manager's Office – Open 10am – 4pm.
- From 8pm until the following morning a staff member and/or a security guard will be on property to assist with any needs.

Saturday & Sunday

- From 8.30am – 8pm a staff member will be on property to assist with any needs.
- From 8pm until the following morning a staff member and/or a security guard will be on property to assist with any needs.

The Lounge

The Lounge is open 24/7 for your relaxation and enjoyment.

The BBQ Grill

In the garden there is a self-serve BBQ grill. All grilling equipment is provided for you. Please let us know if the gas for the grill is running low.

Parking

Parking on the property is FREE if you have rented a vehicle or have guests coming to visit.

Security Matters

For your safety while on property, we have video cameras monitoring those who enter and leave. We also have a security guard on property every night from 8pm through till morning.

Although Barbados is a relatively safe destination, we would like you to take the basic precautions for personal safety. This includes always locking your apartment door when going to bed and when you are off property.



Hungry?

Seeking a restaurant for dinner within walking distance of the Adulo?

Although there are many options, we're thrilled to feature one of the favorites in our neighbourhood. **Shakers Bar & Grill**, conveniently located next door, comes very highly recommended by locals and visitors alike.

We are pleased to announce that Shakers can now deliver dinner orders to your Apartment! View the menu and prices on the following page.

□ *For delivery orders to your Apartment Tel: **9-245-2695***

□ *For sit down dinner reservations or general enquiries Tel: **9-228-8855***

Please note:- Shakers is a casual but busy restaurant so if you wish to dine there, make sure to place a reservation in advance.

Upon Request

Upon request we do offer the following extra amenities below:

- Extra Pillows
- Soft Pillows
- Firm Pillows
- Iron
- Face Towels/ Wash Cloths
- Blanket

Emergencies

Should an emergency occur please note the following important contact numbers:

- 'Manager', 'Reception' or 'Guest Services' buttons are on the phone
- Police 9-211
- Fire 9-311
- Ambulance 9-511

Things to do in Barbados

For lots of up to date information on attractions/events/shopping/restaurants etc you can:

Touch base with our Reception, Manager's Office or any member of the Adult team.

□ Viewing Barbados' destination website www.visitbarbados.org.

Loyalty Program

We are excited to inform you that we have loyalty programs available. Please see the front desk for more information.

Beach Towel Rentals

It is our pleasure to inform you that we provide beach towels to be rented. Please see below for further details of policy provided:

Policy

- Beach towels are \$5.00 US per person.
- A deposit of \$15.00 US will be collected and returned upon return of towels.

The deposit provided will be held, if any towels rented are returned damaged or lost . You would relinquish your deposit.

Purchase of Water

Water can now be purchased on property. The water that we have available for purchase is the 500 ml (16.9 fl oz) bottle.

Price

The price of the water available is \$2.00 BBD/ \$1.00 US.

For the renting of beach towels or the purchasing of water, the office hours will be open from 8:00 am- 4:00 pm.

OUR GREEN JOURNEY

Dear Guest,

We are embarking on an environmental journey where we are implementing sustainable measures as our contribution to being an environmentally conscious establishment.



How we are contributing:

- ❖ Installed Solar PV Panels. These are solar photovoltaic panels that have been secured to the main property for harnessing energy from the sun. It's a 96 solar panel system producing 30KW of AC Output.



- ❖ Installed Inverter Air Condition Units for the reduction of energy consumption but provides the greatest comfort to our guests.

- ❖ Recycling program (Coming soon)
- ❖ Installed LED Lighting in Rooms for energy conservation.



- ❖ Installed Water Efficient Shower Heads- controls the amount of water being used.



❖ Moving company vehicles to electric for the reduction of less carbon emissions.

We are pleased to invite you to be apart of this environmentally conscious journey with us by:

- ❖ Turning off the A/C when you are leaving the room.
- ❖ Turn off all lights when they are not in use.

Thank you for participating in making the world a better place!

Best Regards,

Shinise Herbert

Operations Supervisor



The Vision of the BHTA:

"To be the private sector organisation providing national leadership for vibrant and sustainable tourism development"



Supporting Barbados Tourism

Dear Guest,

Thank you for choosing Barbados as your travel destination and the Adulo Apartments as your home away from home.

As you begin your stay, I wish to inform you that the Government of Barbados has recently mandated that all accommodation on Island must implement a Room Rate Levy, on all stays occurring from July 1 2018.

This Levy is to be used for tourism infrastructure maintenance and tourism development, as we work to preserve our high quality experiences across the Island.

The Levy is being applied at different rates to different accommodation categories, and I am relieved to say that **our category will attract the lowest rate.**

The rate will be **US \$4.38 per night, per bedroom.** This amount will be added to your final bill.

Apartment stays also currently attract a Value Added Tax (VAT). This rate will be increased to **10% per Apartment per night** as of January 1st 2020.

We trust that you understand and will enjoy your stay with us.

Sincerely,

Owner/Operator

The Adulo Apartments